



FEMA

# News Release

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## SANDY SURVIVORS SHOULD SUBMIT INSURANCE SETTLEMENT INFORMATION

**Trenton, NJ.** — Hurricane Sandy survivors who registered with the Federal Emergency Management Agency (FEMA) and indicated they had insurance coverage should send in their insurance settlement information as soon as they receive it.

The insurance settlement documents allow FEMA to determine if survivors have uninsured or underinsured losses eligible for federal assistance. By law FEMA cannot provide financial assistance for losses covered by insurance. FEMA cannot pay deductibles either. Decisions on FEMA aid are evaluated on a case-by-case basis.

To submit insurance documentation, here's what applicants can do:

- Gather insurance documents and any settlement information.
- **Write the applicant's name, FEMA registration number and 4086-DR-NJ on each page.**
- Send a copy of these documents to FEMA by:
  - **Fax: 800-827-8112**
  - Mail: National Processing Service Center  
P.O. Box 10055  
Hyattsville, MD 20782-8055
  - Visiting a Disaster Recovery Center (DRC). Find the nearest DRC online at <http://www.fema.gov/disaster-recovery-centers>

Survivors can call FEMA with questions at **800-621-FEMA (3362), TTY 800-462-7585**. Lines are open from 7 a.m. to 10 p.m. and assistance is available in many languages.

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*FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.*

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