



FEMA

# Hurricane Sandy Recovery Bulletin

*The State of New Jersey and the Federal Emergency Management Agency are committed to providing the most relevant information to survivors of Hurricane Sandy. We will periodically email you with resources and news on the recovery. **Please do not reply to this email.** If you have any questions, visit a [Disaster Recovery Center](#) near you or call the toll-free FEMA Helpline at 1-800-621-FEMA (3362). Please feel free to print out and share, or forward this email, to anyone who might benefit from the information. If you wish to unsubscribe, click the link at the end of this bulletin.*

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## FEMA DISASTER ASSISTANCE NOT APPROVED? DON'T GIVE UP!

A determination letter for FEMA assistance that doesn't begin with "You're approved" may simply mean that more information or documentation is required. Call the FEMA Helpline at 800-621-FEMA if you have questions. And you can always appeal if you believe FEMA got it wrong. See the [news release](#) for details.

## DISASTER UNEMPLOYMENT CLAIMS: DON'T PHONE

N.J. unemployment insurance office phone systems are busy! For improved service, file your disaster unemployment insurance claim **online** at [NJufile.net](#). Benefits are paid faster to those who certify on Sundays from 8 a.m. to 3 p.m. via the internet.

## DRCs/ BRCs NOW CLOSED SUNDAYS

All FEMA Disaster Recovery Centers and U.S. Small Business Administration Business Recovery Centers in N.J. are now CLOSED ON SUNDAYS. To find the nearest Disaster Recovery Center, go to [FEMA.gov/DRCLocator](#), or text "DRC" and your zip code to 43362

**CONFUSED ABOUT YOUR FLOOD INSURANCE CLAIM?** Step by step instructions can be found at this [NFIP link](#).

## RESOURCES FOR SURVIVORS COPING WITH HURRICANE SANDY

### FEMA

FEMA Disaster Assistance Registration and Helpline: **800-621-FEMA** (3362), TTY **800-462-7585**

Apply Online for Assistance: [DisasterAssistance.gov](#)

Smartphone/Mobile Device: [m.fema.gov/](#)

New Jersey/FEMA Housing Resources: [FEMA.gov/HousingPortal](#)

### U.S. Small Business Administration

Customer Service Center: **800-877-8339**, TTY **800-877-8339**

Disaster Assistance Website: [SBA.gov/DisasterAssistance](#)

Secure Online Disaster Loan Application: [disasterloan.sba.gov/ela/](#)

### Other Disaster Resources

New Jersey Disaster Case Management: **877-510-6762** or email at:

[dcmNewJersey@CatholicCharitiesUSA.org](mailto:dcmNewJersey@CatholicCharitiesUSA.org)

Clean-up Resources and Local Recovery Efforts: **211** or online at [NJ211.org](http://NJ211.org)  
NJ Helps: [NJhelps.org](http://NJhelps.org)  
American Red Cross: **800-733-2767** or online at [RedCross.org](http://RedCross.org)  
New Jersey Hope and Healing: **877-294-HELP** (4357), TTY **877-294-4356**  
National Disaster Stress Helpline: **800-985-5990** or text “TalkWithUs” to **66746**  
Missing Pets: **855-407-4787**  
Disaster Legal Assistance: **888-541-1900**  
Disaster Unemployment: File Online at [NJuifile.net](http://NJuifile.net).

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*FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.*

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