

**FACT LIST – EMERGENCY ENTITIES AND DONATION OPTIONS**

FEMA [www.fema.gov](http://www.fema.gov)

FEMA: 1-800-621-3362 OR TTY: 1-800-462-7585

711-Relay or Video Relay Services (VRS): 1-800-621-3362

Toll free numbers will operate from 7AM to 10PM (local time) seven days a week until further notice.

Displaced residents and those without power can register for FEMA assistance online at

[www.disasterassistance.gov](http://www.disasterassistance.gov) or via smart phone at <http://m.fema.gov/>

If you have still not had your power restored, please call JCP&L at 1-888-LIGHTSS

FEMA Hurricane Sandy Recovery Page <http://www.fema.gov/disaster/4086>

Disaster Assistance for Hurricane Sandy <http://www.fema.gov/sandy>

Apply for Assistance: Fill out an online application: <http://www.fema.gov/apply-assistance>

Registering for Assistance: New Jersey: <http://www.fema.gov/disaster/4086>

Updates on FEMA Response and Recovery Efforts: <http://www.fema.gov/sandy>

Disaster Recovery Centers Locator:

FEMA: <http://asd.fema.gov/inter/locator/home.htm>

New Jersey: <http://readynj.posterous.com/>

New Jersey OEM - Help Recovering From Hurricane Sandy

[http://ready.nj.gov/programs/sandy\\_recovery.html](http://ready.nj.gov/programs/sandy_recovery.html)

Monmouth County's Hurricane Information Page <http://www.visitmonmouth.com/page.aspx?ID=3175>

Department of Health and Senior Services <http://www.nj.gov/health/er/natural.shtml>

New Jersey Public Utilities Information [http://ready.nj.gov/weather/utilities\\_info.html](http://ready.nj.gov/weather/utilities_info.html)

Pet Rescue 24 hours Hotline for Residents Affected by Hurricane Sandy

<http://www.state.nj.us/health/news/2012/approved/20121102b.html>

1-855-407-4787 (1-855-407-HSUS)

New Jersey 24/7 Health Experts: Dial 2-1-1 [www.nj211.org](http://www.nj211.org)

New Jersey Food Safety/Water Safety: 1-866-234-0964

<http://emergency.cdc.gov/disasters/hurricanes/foodwater.asp>

New Jersey Department of Transportation: [www.511nj.org](http://www.511nj.org)

NJ Transit: <http://www.njtransit.com>

NJDEP Post-Hurricane Sandy Resources <http://www.nj.gov/dep/special/hurricane-sandy/>

Short-term lodging assistance – Transitional Shelter Assistance (TSA) <http://www.femaevachotels.com>

Grants for home repairs and replacement of essential household items not covered by insurance

<http://www.fema.gov/assistance/index.shtm>

Grants to replace personal property and help meet medical, dental, funeral, transportation and other serious disaster-related needs not covered by insurance or other federal, state and charitable aid programs

<http://www.fema.gov/assistance/index.shtm>

New Jersey disaster unemployment benefits <http://lwd.dol.state.nj.us/labor/ui/aftrfile/dua.html>

Low-interest Small Business Administration disaster loans to cover residential losses not fully compensated by insurance. <http://www.sba.gov/content/home-and-personal-property-loans>

Small Business Administration Disaster Loans <http://www.sba.gov/content/business-physical-disaster-loans>

U.S. Department of Agriculture loans up to \$500,000 for farmers, ranchers and aquaculture operators to cover production and property losses, excluding primary residence. Applications for emergency loans must be received within 8 months of the county's disaster or quarantine designation date.

Program information: <http://www.fsa.usda.gov/FSA/webapp?area=home&subject=fmlp&topic=efl>

Nearest USDA service center: <http://offices.sc.egov.usda.gov/locator/app?state=us&agency=fsa>

Crisis counseling for those traumatized by the disaster, income tax assistance for filing casualty losses; advisory assistance for legal, veteran's benefits and social security matters:

<http://www.fema.gov/additional-assistance#1>

New Jersey programs for disaster survivors: <http://lwd.dol.state.nj.us/labor/lwd-home/content/SandyHelpCenter.html>

Summary of specific programs for which applications may be submitted online:

<http://www.disasterassistance.gov/disaster-assistance/browse-by-category/category/D05>

### **What to Expect from a FEMA Inspector**

Survivors seeking housing assistance must first register with FEMA. Applicants who register will be given a personal application number. The number is used throughout the disaster assistance process. Survivors should record the number and keep it secure and handy for all future dealings with FEMA.

### **FEMA Eligibility Letter, the First Letter May Not Be the Final Word**

If you applied for disaster assistance with the Federal Emergency Management Agency (**FEMA**) following Hurricane Sandy and received a letter stating you were not eligible for disaster aid, you should know that the first letter may not be the final word.

### **STATE OFFICES**

New Jersey Office of Emergency Management (NJOEM) <http://www.state.nj.us/njoem/>

New Jersey State Police <http://www.njsp.org/>

New Jersey Public Health Hotline 1-866-234-0964

**DISASTER LEGAL SERVICES**-The Disaster Legal Services hotline number in New Jersey is active. The number is:

1-888-541-1900 This toll-free hotline number is now available for survivors in New Jersey facing legal issues due to Hurricane Sandy. Residents who cannot afford to pay an attorney can call the help line to request free legal assistance starting at 9 a.m. (Monday, Nov. 12). The office will be staffed from 9AM to 5PM, Monday through Friday by members of the Young Lawyers Division of the New Jersey Bar Association. Voice messages can be left when the office is not staffed.

The type of legal assistance available includes:

- Assistance with replacing legal documents that may have been lost due to flooding
- Assistance with life, medical and property insurance-related claims

- Assistance in consumer protection matters, remedies, and procedures

- Counseling on mortgage-foreclosure problems
- Counseling on landlord/tenant problems
- Creditor-debtor matters
- FEMA appeals

The way the program works is:

- Through an intake process, callers will be matched with a volunteer attorney who can provide assistance or general legal information regarding their issue.
- Callers should identify that they are seeking legal assistance related to Hurricane Sandy.
- The hotline will be staffed during normal business hours, but messages can be left at any time.

The helpline is part of a long-standing partnership between FEMA and the ABA, and is administered by the New Jersey State Bar Association through its Mass Disaster Response Program.

If you have any questions about Disaster Legal Services, please call your DLS Specialist at the JFO.

Andrea Hoaglin 609 -508-2721 [Andrea.Hoaglin@fema.dhs.gov](mailto:Andrea.Hoaglin@fema.dhs.gov)

The Disaster Distress Helpline (DDH) is the first national hotline dedicated to providing year-round disaster crisis counseling. This toll-free, multilingual, crisis support service is available 24/7 via telephone (1-800-985-5990) and SMS (text 'TalkWithUs' to 66746) to residents in the U.S. and its territories who are experiencing emotional distress related to natural or man-made disasters.

Callers and texters are connected to trained and caring professionals from the closest crisis counseling center in the network. Helpline staff provides counseling and support, including information on common stress reactions and healthy coping, as well as referrals to local disaster-related resources for follow-up care and support.

Visit <http://disasterdistress.samhsa.gov> for additional information and resources related to disaster behavioral health.

Disaster Distress Helpline: 1-800-985-5990 SMS: Text 'TalkWithUs' to 66746

- Toll-free

- Multilingual

- Available 24 hours a day, 7 days a week, year-round to all U.S. states & territories

TTY for deaf and hearing impaired:

1-800-846-8517

Standard text messaging / data rates apply (according to each subscriber's mobile provider plan)

HUD is:

-Offering the New York, New Jersey and other entitlement communities the ability to re-allocate existing federal resources toward disaster relief – HUD's Community Development Block Grant (CDBG) and HOME programs give the State and communities the flexibility to redirect millions of dollars to address critical needs, including housing and services for disaster victims. HUD is currently contacting State and local officials to explore opportunities to use the Department's CDBG and HOME programs in order to expedite the repair and replacement of damaged housing;

-Granting immediate foreclosure relief – HUD granted a 90-day moratorium on foreclosures and forbearance on foreclosures of Federal Housing Administration (FHA)-insured home mortgages;

-Making mortgage insurance available – HUD's Section 203(h) program provides FHA insurance to disaster victims who have lost their homes and are facing the daunting task of rebuilding or buying another home. Borrowers from participating FHA-approved lenders are eligible for 100 percent financing, including closing costs;

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## **DONATIONS**

### **SAMARITAN'S PURSE**

[www.samaritanspurse.org](http://www.samaritanspurse.org)

For any questions or to make a donation by phone, call 1-800-528-1980. To give by mail, please send donations to:

Samaritan's Purse  
P.O. Box 3000  
Boone, NC  
28607-3000

Samaritan's Purse is helping victims of Hurricane Sandy at three locations in New Jersey and in one in New York. They have established bases in Atlantic, Bergen and Ocean Counties in New Jersey, as well as Nassau County in New York where homes were hit hard.

### **AMERICAN RED CROSS**

[www.redcross.org/hurricane-sandy](http://www.redcross.org/hurricane-sandy)

To donate by phone 1-800-RED-CROSS (1-800-733-2767) or go to the website and print out a donation form that can be mailed to the RED CROSS. For any questions contact your local American Red Cross Chapter. Financial donations make the greatest and most immediate impact, helping the Red Cross provide shelter, food, emotional support and other assistance to those affected by disasters like Hurricane Sandy.

### **FOOD BANK OF MONMOUTH AND OCEAN COUNTIES**

[www.foodbankmoc.org](http://www.foodbankmoc.org)

Financial donations can be made online, by phone or mail. Call 1-732-918-2600 x240, or to give by mail print form online and mail to:

The Food Bank of Monmouth of Ocean Counties  
3300 Route 66  
Neptune, NJ  
07753

The FoodBank provides hunger relief for those impacted by the hurricane. They serve over 260 pantries, soup kitchens and other feeding programs with almost 7 million pounds of food distributed annually. Working to eliminate hunger, provide emergency food, skills training, outreach and advocacy for families.

**HURRICANE SANDY NJ RELIEF FUND**

[www.sandynjrelieffund.org](http://www.sandynjrelieffund.org)

If you have questions you can email them at [info@sandynjrelieffund.org](mailto:info@sandynjrelieffund.org) To give by mail, please send donations to:

Hurricane Sandy New Jersey Relief Fund  
P.O. Box 95  
Mendham, NJ  
07945-0095

First Lady Mary Pat Christie and Governor Christie have organized this relief fund to aide, comfort, and rebuild New Jersey.

**THE SALVATION ARMY**

[www.salvationarmyusa.org](http://www.salvationarmyusa.org)

Donate to HURRICANE SANDY RELIEF EFFORTS – Donate on line, or call 1-800-SAL-ARMY. To give by mail, please send donations to:

Salvation Army Disaster Services Center  
P.O. Box 1959  
Atlanta, GA  
30301

The Salvation Army is serving those impacted by Hurricane Sandy with food, clean-up kits, as well as emotional and spiritual care.

**WANT TO HELP?**

Call 1-800-JERSEY7 and they'll tell you how.